



Evaluating Community Coalitions & Partnerships

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When to Fire Your Evaluator

Five Functions of Evaluation:

1. Improvement
2. Coordination
3. Accountability
4. Celebration
5. Sustainability



What do partnerships produce?

- What is it that partnerships do that their members cannot do as well on their own?
- By what means do partnerships produce community-level outcomes?



What do partnerships produce?

- **Change Agent**
(Your community is perfectly engineered to produce the results you are currently seeing.)
- **Service Optimizer**
(Scale, quality, access, continuity, and sustainability.)
- **Conversation Facilitator**
(Naming and framing issues, social norms and marketing, teachable moments, issue expert.)
- **Resource Generator**



What do partnerships produce?

| Role | Output | Definition | Metric |
|--------------------------|---------------------|--|--------------|
| Change Agent | Community Change | New or modified programs, policies, and practices. | Instance |
| Service Optimizer | Services Provided | Information, skills, and social support. | Contact Hour |
| Conversation Facilitator | Media | Coverage | Impressions |
| Resource Generator | Resources Generated | Cash or in-kind contribution. | US Dollar |



Establish a Monitoring System

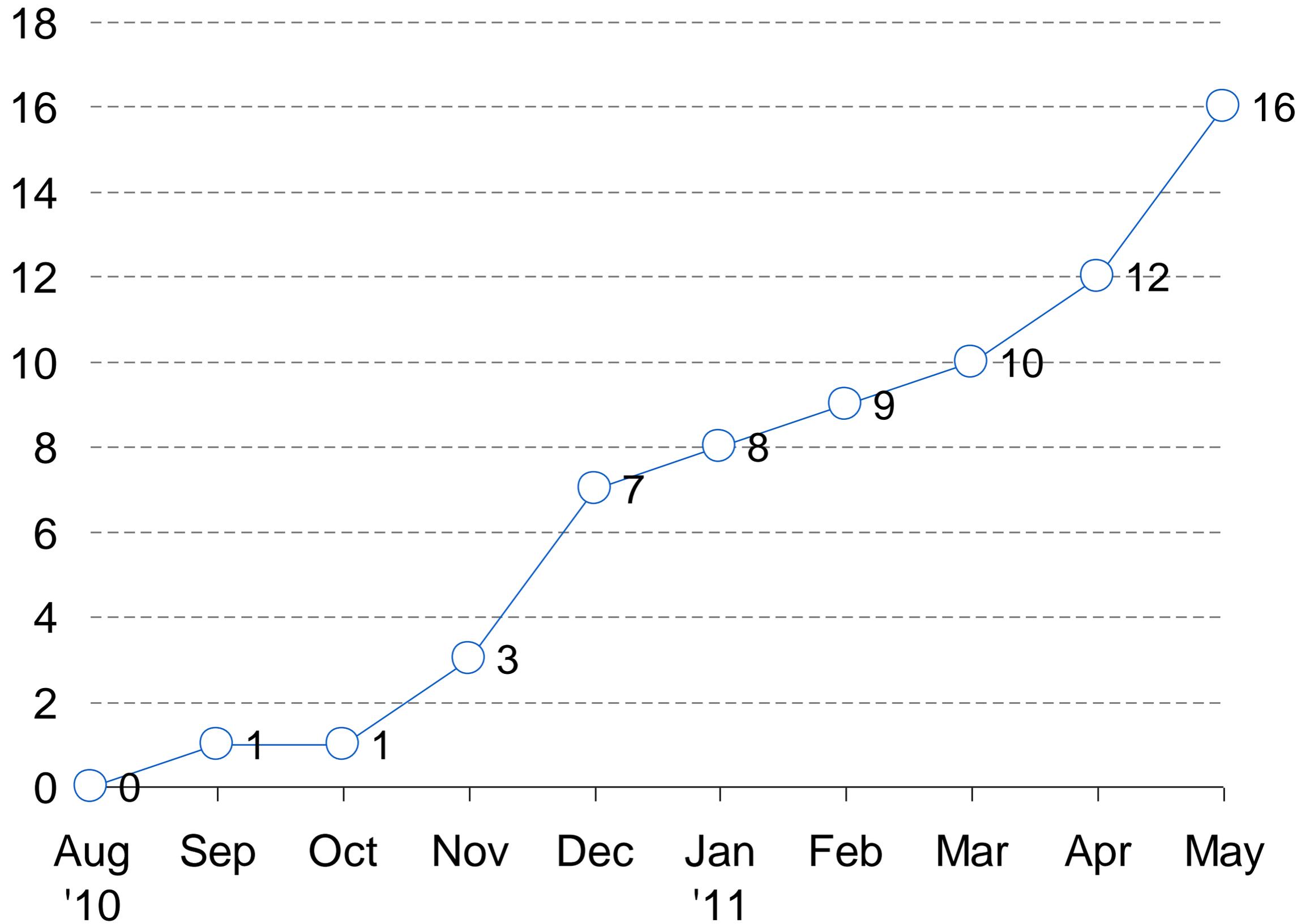
- First Rule of Evaluation:
- If you didn't write it down, it didn't happen.
- *[Coy Correlary: If you didn't tweet it . . .]*



Establish a Monitoring System

1. Create definitions (What?)
2. Determine roles (Who?)
3. Decide how often to collect (When?)
4. Provide tools (How?)

Cumulative Community Changes



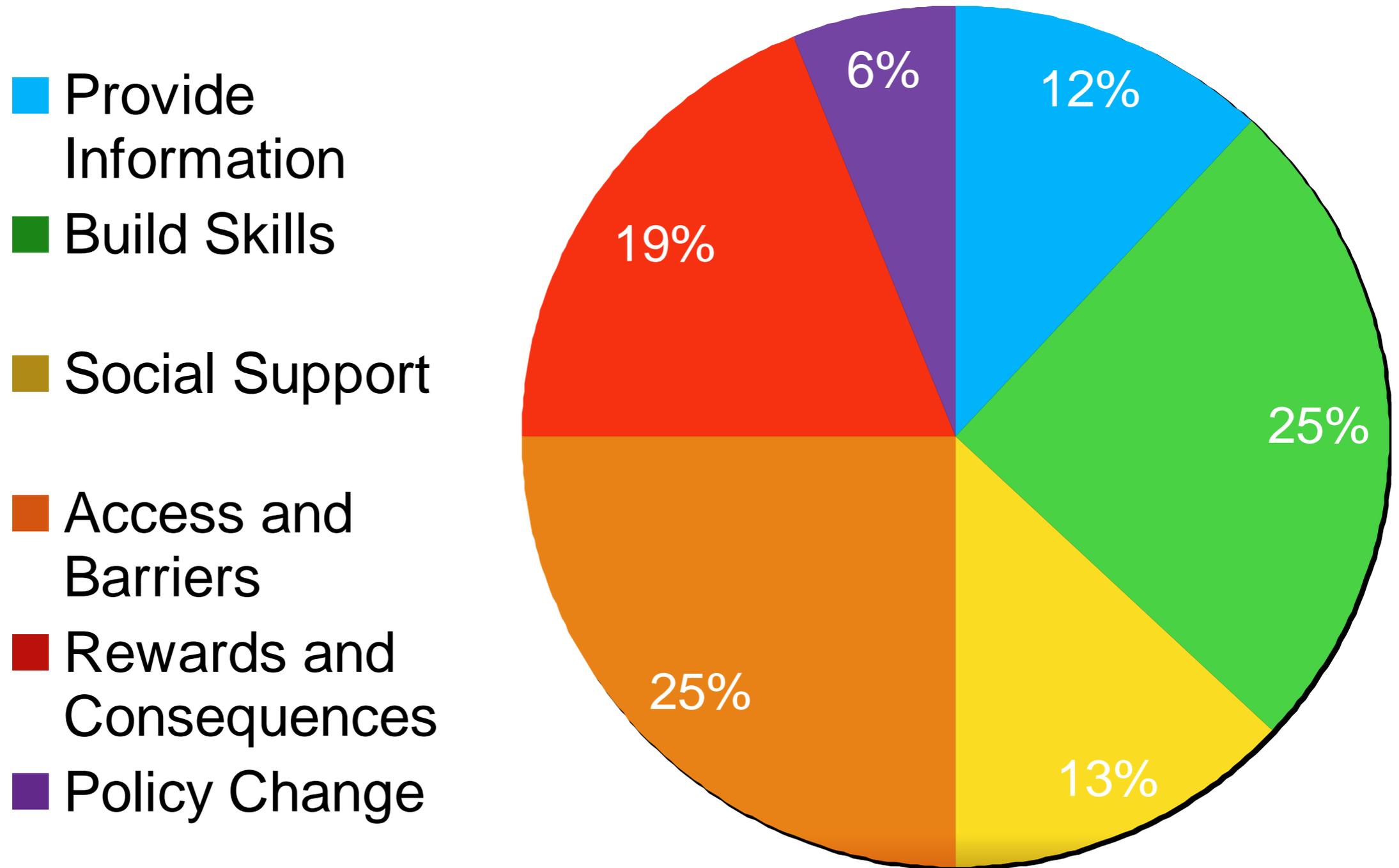


Using Data

The Cumulative Chart (aka, "the speedometer")

1. Are we a catalyst for needed change?
2. How much change have we facilitated?
3. When were these changes brought about?
4. When did we bring about the most change?
5. When did we see the slowest pace of change?

Community Changes Distributed by Strategy





Using Data

The Distribution Charts

1. Are we being comprehensive?
2. Is this the distribution we planned?
3. What have been our strengths?
4. What is missing?
5. Is this what we need to achieve outcomes?



Using Data

Promoting Critical Reflection

1. What type of data are we looking at?
2. What are we seeing?
3. What does it mean?
4. What should we do about it?

Analysis of Contribution

1. Collect / document the dose.
2. Establish a time sequence.
3. Demonstrate a plausible mechanism.
4. Account for alternative explanations
(Share the credit!)
5. Show similar effects in similar contexts.