Responsible Vendor Program Is it the right program for your community?

WSLCB Kim Sauer/Susan Harrell Responsible Vendor Program (RVP)

Mandatory Alcohol Server Training (MAST)

6-20-2014

Topics to be discussed today:

Is the Responsible Vendor Program right for your community?

If so, what might be the best way to implement the program in your community?

What are the resources from the LCB?

What is the Responsible Vendor Program (RVP)?

Spirits Retailer Program

Who are the Spirits Retailers?

Retailers selling Spirits for off-premises consumption

How does the program work?

It is a Free, Voluntary and Self-Monitoring Program

What are the requirements for the program?

Participating retailers must maintain a,

- 1. House Policy regarding the sale of alcohol
- 2. Post signs to deter illegal purchase of alcohol and
- 3. Train Employees annually at a minimum
- 4. Have no public safety violations within the past two years

Incentive for participation:

Eligible for a 50% reduced fine for a first time violation in a one-year period.



The Washington State Liquor Control Board
CERTIFIES

MODEL LIQUOR LICENSEE

LIQUOR LICENSE No. 085873 As a Member of the RESPONSIBLE VENDOR PROGRAM

A PROGRAM TO PROMOTE PUBLIC SAFETY IN WASHINGTON STATE BY SELLING ALCOHOL LEGALLY AND RESPONSIBLY

ISSUED: AUGUST 23, 2012

Responsible Vendor Program
Washington State Liquor Control Board
3000 Pacific Avenue/PO Box 43098
www.liq.wa.gov

Statutory Authority: RCW 66.24.630 (8)

Why implement the RVP in your community?

FY 2011:

94% obtained by the State operated liquor stores/contract stores

• FY 2012:

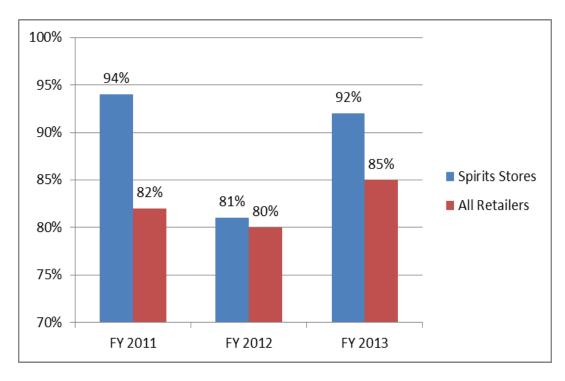
No compliance checks during Dec. 2012 for State liquor/contract stores

FY 2013

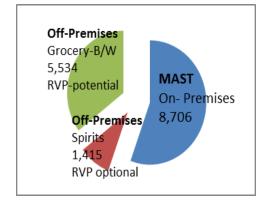
Compliance check on ALL private spirits stores made: 6/12 to 6/13

RVP-retailers: 93% vs. 92% non-

RVP retailers



	Total Liquor Licensees	Retail	Non-Retail	No. of LEO
FY 2011	16,872	13,628	3,244	49
FY 2012	19,980	15,064	4,916	49
FY 2013	21,019	15,655	5,364	65



MAST: Mandatory Alcohol Server Training



Total Retailers: 15,655

What is the Responsible Vendor Program (RVP)?

Beer and Wine Retailer Program (under construction)

Who are the Beer and Wine retailers?

Retailers selling Beer and Wine for off-premises consumption

How does the program work?

It is a Free, Voluntary and Self-Monitoring Program

What are the requirements for the program?

Participating retailers must maintain,

- 1. House Policy regarding sale of alcohol
- 2. Post signs to deter illegal purchase of alcohol and
- 3. Train Employees annually at a minimum
- 4. Maintain alcohol management policy
- 5. Action Plan required and Decertification with 3 violations/2
- 6. Have no public safety violations within the past two years

Incentive for participation:

Eligible for deferment for first time violation within a twenty four month period

Differences between the two programs

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	Spirits Selling Retailer	Beer and Wine Selling Retailer (under construction)		
No. of Licensee	1,415	5,430		
Eligibility	Hold Spirits Retailer license No public safety violation in last two years	Hold Beer and Wine Grocery and or Specialty Shop No public safety violation in last two years		
Incentive	Eligible for a 50% reduced fine for a first time violation in a one-year period.	Deferment for the first time violation within a 2 year period.		
How to join the program?	Submit an application and supporting documents	Submit an application and supporting documents		
How do you know if the business is already in the program?	See the <u>Certificate</u> at the main entry <u>RVP Q & A</u> <u>Business List from LCB</u>	No certificate until Sept Business List from LCB		

Differences between the two programs

	Spirits Selling Retailer	Beer and Wine Selling Retailer (under construction)		
Requirements for participation	 House Policy regarding sale of alcohol Post signs to deter illegal purchase of alcohol and Train Employees annually at a minimum 	 House Policy regarding sale of alcohol Post signs to deter illegal purchase of alcohol Train Employees annually at a minimum Maintain alcohol management policy Action Plan required for second violation within 2 years Decertification with third violation within 2 years 		
Resources from LCB	Training booklets Videos Sample signs Online Training (coming soon)	<u>Training booklets</u> <u>Videos</u> <u>Sample signs</u> Online Training (coming soon)		

What about other businesses in your communities including on-premises establishments?

Based on mitigating or aggravating circumstances, the liquor control board may impose a different penalty than the standard penalties outlined in these schedules (WAC 314-29)

The examples of the mitigating factors that my result in fewer days of suspension and/or a lower monetary option may include...

- Demonstrated business policies/practices that reduce the risk of further violations
- Having a signed acknowledgment of the business' alcohol policy on file for each employees;
- Having an employee training plan that includes annual training on liquor laws

What would be the best approaches when contacting businesses in your community about the RVP?

What resources are available from the LCB?

"Have you joined the RVP?" brochure

Training Guide:

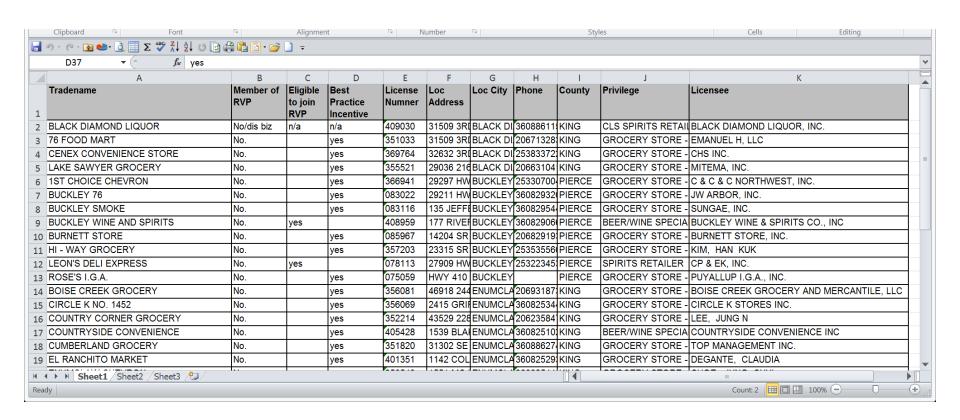
Trainer's Manual; Employee Workbook; Last Call and Responsible Liquor and Tobacco Sales Training video

Signs deterring illegal purchase of alcohol

Free Responsible Liquor Sales and Tobacco training (provided monthly/regionally by LEO)

LCB staff assistance from RVP and MAST program

List of businesses in your community



Any questions, requests, comments and suggestions,

Please contact

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Thank you!